

Access to your UBCCU account is available 24 hours a day through PAL. With PAL, UBCCU comes to you. You can check your account balance and history and transfer funds within your account. PAL is designed to let you handle your financial business when it's convenient for you!

# PAL Menu Options

Dial (866) 487-7717

## Access PAL by calling (866) 487-7717

- Enter your account number and press #
- Enter your access code (PIN) and press #

### Main Menu

- 1 Balance Inquiry Menu
- 2 History Menu
- 3 Withdrawal Menu
- 4 Transfer Menu
- 5 Checking Menu
- 6 Loan Menu
- 7 Additional Options
- 0 Replay Current Menu
- \* Goodbye

### Balance Inquiry

- 1 Savings Balance
- 2 Checking Balance
- 3 Share Balance
- 4 Loan Balance
- 5 Open Share List
- 6 Open Loan List
- 7 Share Effective Balance
- 8 Loan Effective Balance
- 0 Replay Current Menu
- # Return to Main Menu
- \* Goodbye

### History Menu

- 1 Last Deposit
- 2 Last Payroll Deposit
- 3 Share History

### History Menu, *continued*

- 4 Loan History
- 5 Deposit History
- 6 Recent Activity Menu
- 0 Replay Current Menu
- # Return to Main Menu
- \* Goodbye

### Recent Activity

*(Option 6 from History Menu)*

- 1 Recent Check Clearance
- 2 Recent ATM Transactions
- 3 Recent ACH Transactions
- 4 Recent Payroll Transactions
- 5 Recent Loan Payments
- 6 Recent Shared Branch Transactions
- 7 Recent POS Trans
- 0 Replay Current Menu
- # Return to Main Menu
- \* Goodbye

### Withdrawal Menu

- 1 Savings Withdrawal
- 2 Checking Withdrawal
- 3 Share Withdrawal
- 4 Loan Advance
- 0 Replay Current Menu
- # Return to Main Menu
- \* Goodbye

### Transfer Menu

- 1 Savings to Checking
- 2 Checking to Savings
- 3 Share to Share
- 4 Loan to Savings
- 5 Loan to Checking

### Transfer Menu, *continued*

- 6 Loan to Share
- 7 Savings to Loan
- 8 Checking to Loan
- 9 Share to Loan
- 0 Replay Current Menu
- # Return to Main Menu
- \* Goodbye

### Checking Menu

- 1 Checking Balance
- 2 Check Number Inquiry
- 3 Checking History
- 4 Check Number Range
- 0 Replay Current Menu
- # Return to Main Menu
- \* Goodbye

### Loan Menu

- 1 Loan Balance
- 2 Open Loan List
- 3 Loan Payment
- 4 Loan Payment History
- 5 Loan Payoff
- 6 Loan Effective Balance
- 7 Loan Advance Totals
- 0 Replay Current Menu
- # Return to Main Menu
- \* Goodbye

### Additional Options Menu

- 1 YTD information
- 2 Change Preferences
- 3 Change Account
- 0 Replay Current Menu
- # Return to Main Menu
- \* Goodbye

### Year to Date Menu

*(Option 1 from Additional Options Menu)*

- 1 IRA Contributions
- 2 Dividends
- 3 Interest
- 0 Replay Current Menu
- # Return to Main Menu
- \* Goodbye

### Change Preferences

*(Option 2 from Additional Options Menu)*

- 1 Access Code
- 2 Expert Mode
- 3 Number of History in Group
- 0 Replay Current Menu
- # Return to Main Menu
- \* Goodbye

### Suffix Codes

- 00 Regular Share
- 01 Special Share
- 02 Vacation Share
- 40 Moola Moola Club
- 42 Money Manager
- 15 Share Draft/Checking